

Terms & Conditions for Diamond Electric Referral Programme

- The Terms & Conditions for Diamond Energy Merchants Pte Ltd's ("Diamond Electric's") Referral Programme govern your participation in the Referral Programme and form part of your agreement with us. These Terms & Conditions must be read in conjunction with your Electricity Retail Agreement with Diamond Electric, and where applicable, any other promotions and their governing arrangements. By using the referral code, both the referrer and referee (new customer) are deemed to have agreed with these Terms and Conditions.
- Diamond Electric's Referral Programme is available to you if you are an existing customer (the "Referrer")
- The Referral Programme is only applicable when the referee signs up to 'Sure Save Plus Rebate – RES' plan or 'Sure Save Plus Rebate – BIZ' plan under this programme.
- Each Referrer will receive a unique, non-transferable Referral Code. This code can be shared by the Referrer with friends, family members business partners, etc.
- Each new customer can only use one Referral Code when signing up to the Diamond Electric plan and each new customer needs to enter the Referral Code of the Referrer into the 'Referral Code' field during the sign up process. Any claims of omitting or incorrect referral code entered after the sign up has been completed will not be entertained.
- Please refer to www.diamond-electric.com.sg/promotions on the bill rebate applicability and value.
- The Referrer will receive the bill rebate when the new customer has successfully signed up to the Diamond Electric plan using the Referrer's Referral Code. The bill rebate will be credited into the Referrer's account, in the form of a bill rebate after the new customer received the first bill and has paid it in full.
- The bill rebate can only be applied to the electricity charges in the Referrer's electricity bill after the supply start date of the Referrer. In the event the bill rebate is more than the Referrer's total electricity bill amount, the remaining amount will be used to offset the next Diamond Electric's electricity bill.
- If the Referrer's account is transferred out of Diamond Electric for any reason whatsoever, any unused bill rebate in the account shall be forfeited. Any balance bill rebate shall not be paid out or refunded by Diamond Electric to the Referrer in cash or in kind under any circumstances whatsoever.
- Diamond Electric reserves the right, in our absolute discretion, to withdraw or modify Programme and/or its Terms and Conditions at any time, without prior notice and without liability whatsoever.
- Diamond Electric reserves the right to review and investigate all referral activities. If a Referral Code or bill rebate is found to be used erroneously, fraudulently, illegally, or in violation of Terms and Conditions of Diamond Electric's Referral Programme, Diamond Electric reserves the right, in our absolute discretion, to revoke or remove the bill rebate from the accounts, or to bill the used rebate back to the referrer's account to recover it.

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